



Improve Uptime and Peace of Mind with Lab-Pulse™ Services

A powerful complement to the Mirion Customer Service Agreement for Gamma Spectroscopy Systems

1

Automatic Notifications



Automatic notifications are sent when an alarm is tripped, starting the troubleshooting process faster.

- Removes need for user to initiate call with Mirion, saving you time.
- If alarm occurs outside business hours, your team can reorganize counting schedule to minimize impact on productivity.

2

Remote Diagnostics

BY MIRION SERVICE TEAM



Mirion remote Support Technicians can directly review instrument settings, status and errors, and respond rapidly.

- Reduced need for emergency on-site support visits
- Faster response to resolution reduces downtime

3

Predictive Maintenance



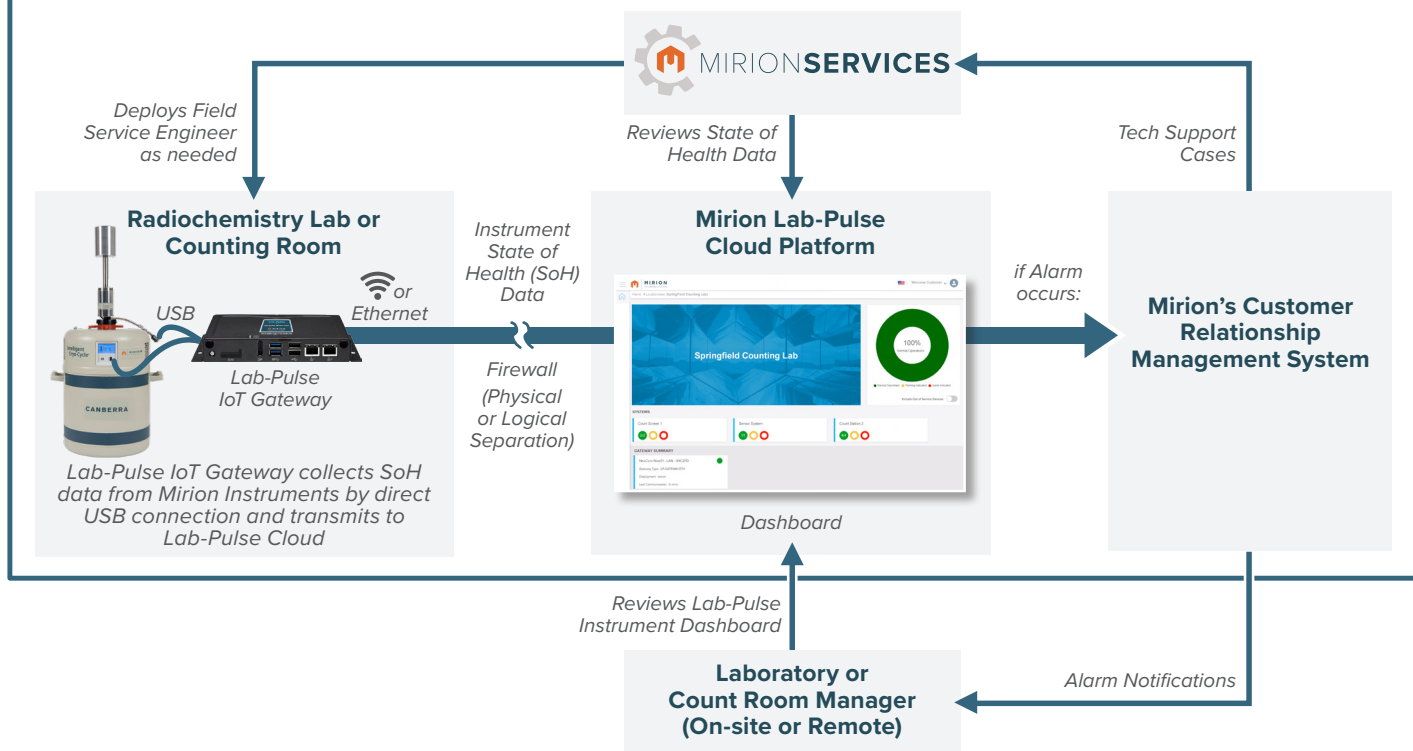
Lab-Pulse monitors and reports on instrument State of Health, which are leading indicators of future system issues.

- Bi-annual in-depth reviews of instrument State of Health data and predictive maintenance recommendations help to proactively prevent downtime
- Maximizes lifetime of system and return on investment

To learn more about Mirion Lab-Pulse Services, visit lps.mirion.com, contact your local account manager at techsupport@mirion.com

Lab-Pulse

Lab-Pulse Services uses smart technologies and connected solutions to manage and ensure customer uptime.



Lab-Pulse Services includes:

- Automatic response to instrument hardware alarms by our Technical Support Team
- Access to Instrument Status Dashboard
- Monthly report summaries of instrument uptime and status
- Bi-annual in-depth reviews of instrument State of Health data predictive maintenance recommendations and planning

Lab-Pulse Services is available today for:

- HPGe outfitted with a Mirion Intelligent Preamplifier (Upgrades available)
- Mirion Premium Electric Coolers: Cryo-Pulse® 5 and Cryo-Pulse® 5 Plus cryostat
- Mirion New Hybrid Cooler: the Intelligent Cryo-Cycle™ cryostat